

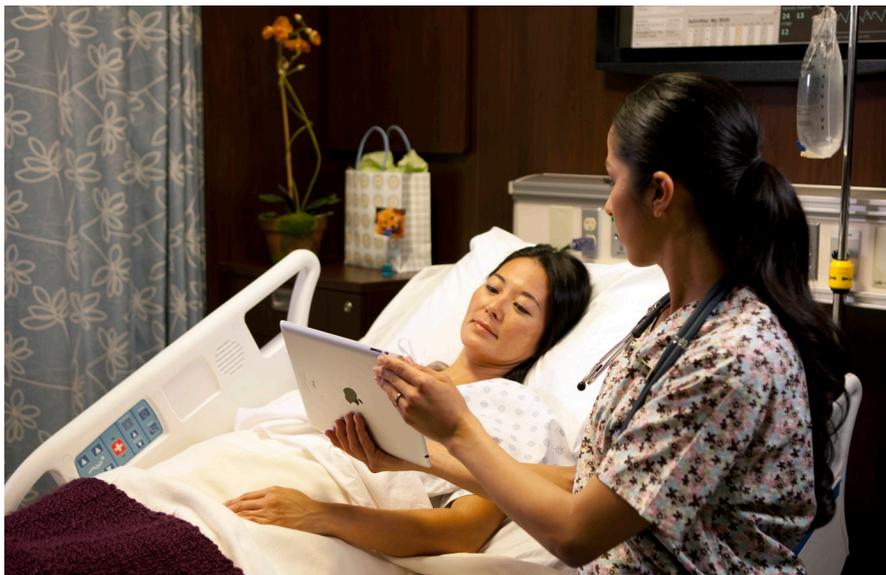
## Streamlined Referrals and Scheduling for Collaborative Healthcare Environments

### Referrals and scheduling

Eceptionist is a web-based solution that organizations can use to better manage healthcare as it is delivered across departments, sites, ACO's, communities and countries. Eceptionist is used to manage, schedule and coordinate multiple forms of virtual and non-virtual health services, referral and service triage, extra enterprise scheduling, care pathways and wait lists.

Eceptionist integrates with Polycom® RealPresence® Resource Manager and Polycom® RealPresence® Virtualization Manager tools giving Eceptionist the ability to schedule and manage all aspects of virtual collaboration.

Eceptionist is in use around the world on a daily basis by the most respected names in healthcare.



### Key features

Scalable web-based platform for collaborative healthcare environments

- Supports multiple sites, services, and service models
- Intelligent workflow and data capture tools
- Supports collaboration across healthcare networks

Schedule all types of collaborative healthcare services and activities

- Virtual clinics/appointments
- Virtual homecare
- Virtual meetings, MDT meetings and grand rounds
- Virtual education

Triage and referral support for multiple types of referrals and requests

- Intelligent referrals and requests
- Directed referrals
- Central access triage model
- Second opinion/store and forward

Integration support

- Polycom RealPresence Resource Manager
- Polycom RealPresence Virtualization Manager
- Microsoft® Exchange Server
- Patient/Client registries
- Third-party EMR/EHR/PAS systems
- HL7 and web services
- Identity management
- Other portals, systems and devices

## Qualifying questions

- Is your organization having a hard time creating a scalable delivery model around collaborative services?
- Is your organization looking for ways to drive referrals into your provider networks?
- Do you need to schedule end points, MCU bridges, patients, providers, sites, rooms and other equipment required to support collaborative services?
- Is your organization looking for a system that can be accessed over the web?
- Do you need to integrate your video conference infrastructure and your hospital information system?
- Do you need the ability to manage collaborative services using both “old school” and “newer” video conference tools?
- Do you need tools that gives you the ability to manage services to and from the biggest hospitals, the smallest clinics and into the patient’s home?

## Why choose Eceptionist?

Eceptionist gives organizations the ability to create a scalable delivery and operational model around virtual and collaborative healthcare services.

### Benefits

- Better access to services for patients and referring providers
- Support the scheduling of all of the resources required by the collaborative services being provided across the network
- Increase the utilization of the providers and resources that are providing services across a given network
- Give patients and providers a better awareness of the services that are available on a collaborative network
- Drive referrals



## Key differentiators

The Eceptionist platform differentiates itself in the following manner:

### Complete collaborative platform

- Designed specifically for healthcare
- Web-based, easy to learn
- Supports multiple languages and all time zones
- Supports all scheduling requirements
- Supports all referral and “request for service” processes
- Supports multiple services/disciplines
- Flexible administration, easy to configure
- Flexible permissions structure designed to support collaborative services across the healthcare economy
- Customize your organizations service work-flows and informational requirements
- Global platform with a worldwide customer base

### Interoperability support

- Polycom RealPresence Resource Manager
- Polycom RealPresence Virtualization Manager
- Third party health information systems
- Third party devices and other systems

## Learn more

To learn more about Eceptionist, go to [www.eceptionist.com](http://www.eceptionist.com).

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