Event Zero UC Commander—Polycom Provisioning Reimagined

Powerful and Centralized Device Management

Provisioning—re-imagined and designed from the ground up

When Event Zero first embarked on this task, we knew that current architecture of monolithic, static, and complex configuration files was not flexible. We worked with customers, partners and experts at Polycom to create the management tool you need for provisioning Polycom in Skype for Business (Lync) or OpenSIP environments. Imagine a layered dynamic configuration that provides exactly what is needed by each site, model, group, or even a specific device. Smaller manageable blocks can be delegated to your global team for configuration and management at a local level. We didn’t stop with provisioning. We went on to include comprehensive management of the endpoints; from log files and inventory to rebooting and direct console access—everything you need to manage your entire deployment in one easy-to-use tool.

Key features

Dashboards
- Quickly and easily view your global Polycom deployment
- Identify and locate your global Polycom devices
- Drill down for more detailed information by sites, groups, models, or endpoints

Dynamic Configurations
- Start with a basic global configuration and build on it by groups, model type, sites, or a specific endpoint
- Pre-built commonly used configurations
- Create custom configurations using easy text autofill or import your existing configurations

Endpoint Management
- Easy access to the configurations deployed to an endpoint; download a history of log files without logging into the phone
- Reboot a single phone or a group of phones with a click of a button
- Access the console without having to get the IP address

Reporting
- Retrieve metrics and reports to measure Return on Investment (ROI)
- On-demand reporting or schedule a targeted report
- Extensive reports are available on your globally provisioned devices
Provisioning for Polycom: Simple, Powerful, and Dynamic

Qualifying Questions

• Are you looking to simplify deploying and managing Polycom phones in Skype for Business (Lync) environments?
• Do you need a tool that supports cloud, on-premises, or hybrid configurations?
• Are you looking to simplify deploying and managing Polycom phones in OpenSIP environments?
• Do you want a management solution that easily scales from hundreds to tens of thousands of managed endpoints?
• Do you want multiple dynamic configurations based on locations, models, groups, and specific endpoints?
• Have you lost track of what you have deployed or how it is being used?
• Do you need to easily manage devices without knowing their IP addresses?
• Do you want to give your service desk the ability to quickly resolve issues?
• Do you have files and firmware scattered across your company?

Why Choose UC Commander Provisioning for Polycom

UC Commander Provisioning for Polycom offers a single interface for deploying, managing, and inventory of your global endpoints. With a simple light weight service that runs on any Windows system, deploy one or multiple services with a click of a button.

One tool to Deploy, Manage, Inventory

Key Differentiator

UC Commander is the only light weight service that is simple to deploy and easily scales without complex scripting, xml file editing or having to search through multiple locations to find configurations.

• Maintain small configuration blocks rather than large files
• Apply configurations where required, not across the board
• Small to large scale deployments handled with ease
• Distributed architecture
• Cloud or on-premise

Learn More

To learn more about Event Zero, visit us at www.eventzero.com

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