

Powerful and Centralized Device Management: Polycom Device Provisioning Reimagined and Designed from the Ground Up

Rethink Phone Provisioning: Provisioning of IP phones has changed little over the last 20 years. Provisioning an IP phone with TFTP (or HTTP) with manually coded XML files is at best inconvenient and at worse, a management nightmare. Add to that the management and distribution of firmware releases and the complexity increases. Event Zero has re-envisioned the process.

Event Zero's Provisioning Polycom module for its UC Commander suite turns that difficult, time-consuming task into a simple, GUI-driven tool that automates the entire process. Imagine a layered dynamic configuration that provides exactly what is needed by each site, model, group, or even a specific device. Smaller manageable blocks can be delegated to your global team for configuration and management at a local level. We didn't stop with provisioning. We went on to include comprehensive management of the endpoints; from log files and inventory to rebooting and direct console access—everything you need to manage your entire deployment in one easy-to-use tool.

Key Features

Endpoint Management

- Easy access to the configurations deployed to an endpoint
- Download a history of log files without logging into the phone
- Reboot a single phone or a group of phones with a click of a button
- Access the console without having to get the IP address

Dashboards

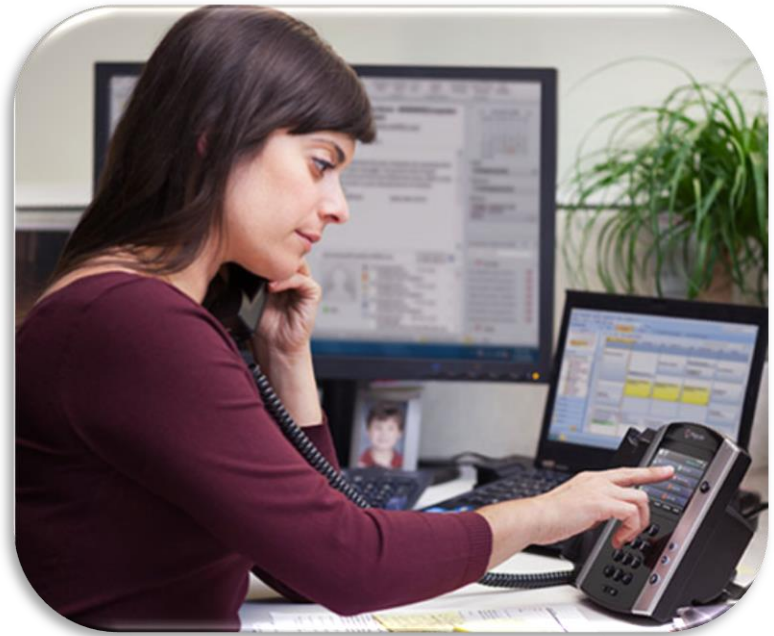
- Quickly and easily view your global Polycom deployment
- Identify and locate your global Polycom devices
- Drill down for information by sites, groups, models, or endpoints

Dynamic Configurations

- Start with a basic global configuration
- Build configs by groups, model type, sites, or a specific endpoint
- Pre-built commonly used configurations
- Create custom configurations using easy text autofill
- Import your existing configurations

Reporting

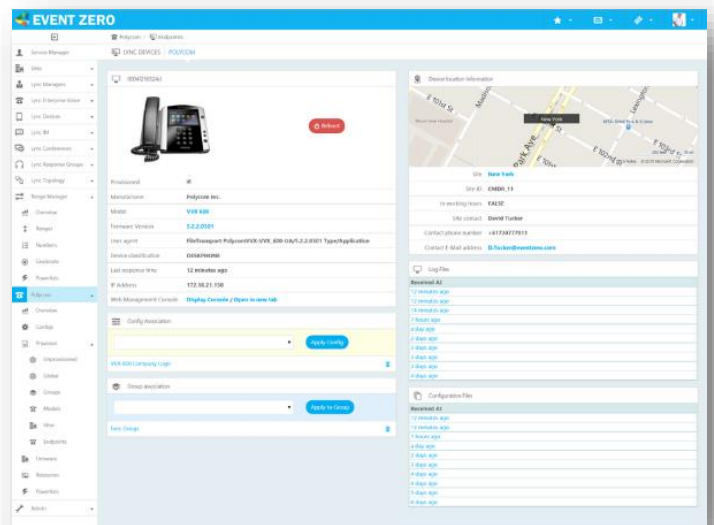
- Retrieve metrics and reports to measure Return on Investment (ROI)
- On-demand reporting or schedule a targeted report
- Extensive reports are available on your globally provisioned devices



Why Choose UC Commander Provisioning for Polycom

UC Commander Provisioning for Polycom offers a single interface for deploying, managing, and inventory of your global endpoints. With a simple light weight service that runs on any Windows system, deploy one or multiple services with a click of a button.

One tool to Deploy, Manage, Inventory



Provisioning Simplified

Instead messing around with FTP/TFTP or HTTP based solutions manually, Event Zero **Provisioning: Polycom** uses a simple provisioning connector that installs in minutes on any Windows PC or server. We provide a library of pre-configured templates which you can either use as-is or modify to your specific requirements. All this is done via a simple, easy-to-use web-based GUI. You can be up and going in minutes, instead of hours or days with traditional solutions. Better yet, you can always use our standard reporting to see how the phones are being used, which phones are not on the latest update, and a lot more!

Take Control of Your Phones

Easily manage phones and apply custom configurations at a global, site, phone model, group or individual device level. Using our web-based GUI, you can remotely access phones, view logs, apply configurations, reboot and even see the phone screen as it appears on the phone itself. Perform site-level configuration changes and force reboots of every phone at the group or the site to ensure uniform conformity

Deployment Options

Do companies need to be using Lync or Skype for Business to use the UCC Provisioning manager? **Absolutely Not.** We have deployed our provisioning platform at many locations that do not even use a common UC platform. It only provisions the phones, that's all, nothing more. The only items required to make it work include a provisioning server (Windows PC or server) that'll communicate to both the Polycom phones and the UCC Server (in the cloud or on premise). It is important to note that the deployment of the Polycom Provisioning can work in conjunction with the rest of UCC suite, but it will work independently as well. So it is up to you...Use the Polycom Provisioning alone, or use the entire UCC Suite if you have Lync or Skype for Business in play. It is a win-win situation for any Polycom deployment. UC Commander

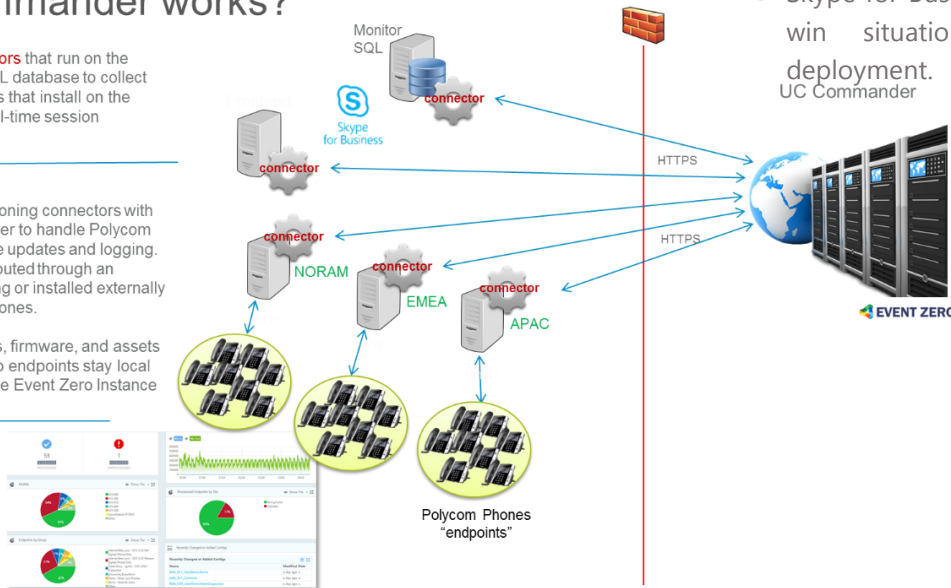
How UC Commander works?

UC Commander has **connectors** that run on the monitoring server's 64-bit SQL database to collect historical data and connectors that install on the front-end server to collect real-time session information.

UC Commander uses provisioning connectors with an integrated HTTP web server to handle Polycom phone configuration, firmware updates and logging. The connectors can be distributed through an organization for load balancing or installed externally to manage remote access phones.

All information; configurations, firmware, and assets are stored at the connector so endpoints stay local without the need to contact the Event Zero Instance

UC Commander provides a powerful web control panel to display analytics, upload firmware, create phone configurations, templates and reporting from a PC, tablet or mobile phone.



About Event Zero

Event Zero is an Australia based independent software vendor with a focus on software products which bring insight and intelligence to the operation of IT services. Servicing customers from hundreds of seats to large enterprise. We strive to build best in class enterprise grade software with a customer service focus. Specializing in products for Microsoft Skype for Business, Polycom, Unified Communications and green IT. Event Zero maintains an expansive network of global partners providing access to our award-winning technology around the globe.

For more information: www.eventzero.com