



**Axtel** HEADSETS

AXTEL HEADSETS

# Axtel Headsets with Polycom Unified Communication Solutions

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Created by Axtel Headsets

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### **About this guide**

The Partner Solutions Guide describes how a partner solution and Polycom combine to solve specific customer needs.

The Polycom Partner Solutions Guide for integration with Axtel Headsets is for administrators who need to integrate Polycom Unified Communication Solutions with Axtel Headsets.

Please read the Polycom and Axtel Headsets documentation before you install or operate the system.

**Contents**

About this guide ..... 3

Overview ..... 5

Axtel Headsets Implementation ..... 9

Compatibility..... 9

    VVX Series Business Media Phones ..... 10

    VVX D60 Wireless Handset ..... 11

For More Information..... 12

    Product Information ..... 12

    Axtel Headsets Support ..... 12

    Polycom Support..... 12

Test/Validation Annex ..... 13

## Overview

# Axtel Headsets, when technology meets effectiveness

When designing our products, we focus on expectations and needs of users, as we aim to create the products that facilitate the work of our Clients. For Axtel, sound quality, reliability and maximum comfort of use are the main features of a perfectly designed headset. Using Axtel headsets you can maximize benefits of Polycom Unified Communications (UC) solutions.

Editor notes: Overview section detail that follows is typically from 1- 3 pages and covers:

1. For Axtel, sound quality, reliability and maximum comfort of use are the main features of a perfectly designed headset. Having that in mind, we have created a rich product portfolio for business, gaining customers' trust worldwide.
2. Polycom Unified Communications Solutions provide a unified voice and video communication experience for executives, knowledge workers and call attendants in organizations of all sizes.
3. Maximize benefits of Polycom Unified Communications (UC) solutions using professional Axtel Headsets with high-end technology.

## Overview

The target of Axtel Headsets are all companies keeping with the spirit of the times. This innovative line of headsets is compatible with IP phones, therefore all users can take full advantage of wideband and high quality sound of their modern devices.

Moreover, an excellent audibility and microphone with noise cancellation enable flawless communication on both sides. Flexible structure of the headsets allows smooth moderation throughout the day and increases the comfort of work. In such convenient conditions consultant can fully focus on his daily tasks and be more efficient at work.



## Partner Solution Guide – Axtel Headsets

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Excellent customer service and an impression of a face-to-face interaction. With Axtel Headsets you will soon forget about the distance between you and your callers. Designed to work with IP phones, equipped with HD-quality sound and a maximum noise reduction in the microphone, Axtel guarantees a sensation of a natural conversation.

Lightweight, flexible and fully comfortable, it remains almost imperceptible on the wearer's head. The precise finish and the original pattern design make it a truly design solution in the hands of a manager.

Axtel understands that a conversation with a customer serves you to build an image of your business. The HD sound and advanced electronics ensure that you hear every word uttered by your interlocutor and without any interruptions. So that you may always make a good impression and so that your voice may sound loud and clear, Axtel Headsets are equipped with a microphone that eliminates background noise coming from the office.

Many hours of telephone conversations can be tedious. Our headsets have been designed in such a fashion that each and every user can adjust it to their individual requirements. The head gear has a smooth, gradual adjustment of 12 points and it is flexible, which gives it full setting plasticity. Rotary speakers gently adjust to the shape of your ear and the flexible microphone can be easily directed to the desired position. The entire structure is light and will not put any pressure on your head, even if used all day long.

Axtel Headsets are also about perfect design that stands out with its classic elegance and minimalism. The black monochromatic tones, the matte finish with silver details make for a great fit in any office style. The rubber microphone arm, which is pleasant to the touch, is made of a highest-quality material resistant to scratches and external damage. The entire product impresses with its modern design, acting as a tasteful solution in the hands of a manager.

**Axtel PRIME HD NC**



**Axtel Elite HDvoice NC**



**Axtel PRO NC WB**



**Axtel QD/RJ AXC-01**



**Axtel QD/RJ AXC-SM22**





## Axtel Headsets Implementation

### 1. Compatibility

First step of implementation is to choose the right connecting cable.

- a. Go to our website <http://www.axtelheadsets.com/compatibility>
- b. Choose the brand of your device e.g Polycom
- c. Choose the model of your device e.g VVX 601

### 2. Connect your Axtel headset according to instructions of installation

## Installation

### Axtel PRIME HD NC



### Axtel Elite HDvoice NC



### Axtel PRO NC WB



Step 1) connect headset QD plug to chosen cable

### Axtel QD/RJ AXC-01



or

### Axtel QD/RJ AXC-SM22(PPOSITION 7)



Step 2) connect the headset with the tip of RJ to Polycom phones solution

### VVX 300 Series



### VVX 600 Series



### VVX 500 Series



### VVX 400 Series



### VVX 201



### VVX 101



**Axtel PRIME HD NC**



**Axtel Elite HDvoice NC**



**Axtel PRO NC WB**



Step 1) Connect headset QD plug to chosen cable

**Axtel QD/2,5 mm jack**



Step 2) Connect the headset with the tip of jack 2,5 mm to Polycom phones solution

**VVX D60 Wireless Handset**



## For More Information

### Product Information

For more information about Axtel Headsets, go to [www.axtelheadsets.com](http://www.axtelheadsets.com)

### Axtel Headsets Support

Online support and by country support information is available at <http://www.axtelheadsets.com/support>

For Axtel Headsets technical support, please email [support@axtelheadsets.com](mailto:support@axtelheadsets.com).

For Axtel Headsets sales, please email [sales@axtelheadsets.com](mailto:sales@axtelheadsets.com).

By country sales contact information is available at <http://www.axtelheadsets.com/wheretobuy>

### Polycom Support

For support or service of Polycom products, please contact your Polycom distributor or go to Polycom Support at <http://www.polycom.com/support>

For more information about Polycom Technology Partner Program and the Technology and Developer Partner solutions, visit <http://www.polycom.com/partners>

## Test/Validation Annex

Axtel Polycom	AXH-PRID			AXH-PROD			AXH-EHDD		
	RJ-9		2.5 mm	RJ-9		2.5 mm	RJ-9		2.5 mm
	AXC-01	AXC-SM22	AXC-025	AXC-01	AXC-SM22	AXC-025	AXC-01	AXC-SM22	AXC-025
VVX 601	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 501	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 411	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 401	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 311	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 301	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 201	OK	OK	N/A	OK	OK	N/A	OK	OK	N/A
VVX 101	OK	OK (position 7)	N/A	OK (position 7)	OK	N/A	OK	OK	N/A
D60	N/A	N/A	OK (Local hum was observed)	N/A	N/A	OK (Local hum was observed)	N/A	N/A	OK (Local hum was observed)

LEGEND	
Green	OK
Clear	N/A (Not Applicable)