



# Patch Notes

## Polycom<sup>®</sup> RealPresence<sup>®</sup> Collaboration Server

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**Build ID:** 8.8.1.2852  
**Released File:** OVA, ISO, BIN, Upgrade File  
**Release Date:** April 14<sup>th</sup>, 2020

### Purpose

This patch includes fixes for the following issues when applied over the RealPresence Collaboration Server 8.8.1.1 release.

<i>Issue ID</i>	<i>Category</i>	<i>Description</i>
EN-170101	Video	A conference display issue occurred when a Cisco IX5000 joined an active conference with active content sharing.
EN-172803	Stability	Cisco endpoint disconnected during an ongoing RealConnect conference.
EN-170855	Stability	H323 dial-in calls stopped connecting to RMX 2000 when multiple services were enabled on it.
EN-168578	Stability	An endpoint that joined an RMX 1800 conference in audio only mode disconnected after 15 minutes.
EN-168639	Stability	An RMX 1800 crash caused active calls to drop due to an AMP manager coredump.
EN-173510	Stability	An RMX 1800 crash caused all active calls to drop.
EN-172805	Stability	A Cisco endpoint disconnected during an active RealConnect conference due to threads deadlock condition.
EN-161964	Video	Poor video quality occurred on a Cisco Webex RoomKit when content was sent on a people video channel.
EN-169974	Audio/Video	The AVMCU cascade link disconnected after executing 'Mute Audience' from a Microsoft Skype for Business client.

These patch notes document only the changes from the prerequisite generally available (GA) release. Refer to the Release Notes for that GA release for the complete release documentation.

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## Prerequisites and Configuration Considerations

For information on prerequisites and configuration, please refer to the *Polycom RealPresence Collaboration Server v8.8.1 Release Notes* and *Polycom RealPresence Collaboration Server 8.8.1 Administrator Guide*.

## Installation and Upgrade Notes

For information on installation, please refer to the *Polycom RealPresence Collaboration Server 8.8.1 Release Notes*.